

BUFFERS USA ®

"The Intermodal Hardware Specialists"

WARRANTY INFORMATION

All Intermodal Hardware sold by Buffers USA Inc., such as the parts shown below, are sold with a **one-year warranty** from date of receipt against defects in materials or workmanship, or failing function not caused by normal wear and tear. These products include:

Products

- Twistlocks & Pinlocks for Chassis & Trailers (all models)
- Chassis & Trailer parts for Landing Legs, Pinlocks, Twistlocks, etc.
- Container Corner Castings (all models)
- Lashing material for ships, regardless of brand name
- Marine Twistlocks (both Manual & Semi-Automatic)
- Web Ratchet Assemblies (all sizes & models)
- Chain Lashing, including Binders & all hardware
- Castings & Forgings for Rail Cars
- Lug Nut Security Seals (models 1326 & 2988)

In case of a warranty claim, Buffers USA Inc. will replace or repair the product in question provided it is sent prepaid to our Jacksonville, FL address, unless other arrangements are agreed. After repair or replacement, the product will be delivered free of charge to the customer's address. The product warranty only covers the product sold and its value, and does not include responsibility for consequential damages or other potential costs resulting from a warranty claim other than return freight.

PLEASE NOTE: Always contact our office to inform us of a potential warranty claim before anything is shipped to us. Thank you.

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WAREHOUSES: Jacksonville • Houston • Indianapolis • Los Angeles

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